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## Zorya Elkins

Zorya Elkins has worked with the Housing Choice Voucher Program since 2007, starting in Fort Wayne, Indiana. While at the Fort Wayne Housing Authority, Zorya served as an Intake Specialist, Housing Specialist, Lead Specialist, Program Supervisor and Program Manager. She was part of and led a team that received HUD's High Performer rating for multiple years, was instrumental in the application that granted the agency's Moving to Work Designation, one RAD Conversion and the implementation of Project Based Vouchers at 3 additional properties. As the Program Manager, she over saw more than 3000 vouchers, spent over \$16 million dollars a year in HAP and also managed a small neighboring Housing Authority that administered 175 vouchers.

In 2022, Zorya joined the City of Wilmington Housing Authority, NC (WHA), as Director of Housing Choice Voucher program. Since being at the Wilmington Housing Authority, she has worked to build relationships with Landlords, by streamlining old processes, putting a staff person in place to assist with specifically deal with Landlord issues. She has updated the waiting list and has begun the process of leasing families. She has instituted processes that provide checks and balances to improve audit scores, as well as confirm proper calculations. In 2023, Ms. Elkins was moved to SVP of Compliance and Housing Operations to assist all departments with being audit ready and compliant. In that role, she has assisted with updating documents, process and procedures and helping determine what training is needed by staff.

Ms. Elkins has received Certification in Housing Choice Voucher Specialist, HCV Program Management, Developing and Managing PBV, Housing Quality Standards, HCV Homeownership, RAD Specialist and Leadership training. She feels that the most rewarding part of her career is the opportunity to help families become self-sufficient across generations.

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